

**Jacob Palasek**

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**From:** Canterbury and Oxford <canterbury@livemillennia.com>  
**Sent:** Wednesday, March 25, 2026 4:48 PM  
**To:** Jacob Palasek  
**Subject:** RE: Failure to Respond to Reasonable Accommodation Request (Fair Housing Act Compliance Required)

Good Afternoon,

We acknowledge receipt of your Reasonable Accommodation request email dated March 9, 2026. As stated in the original correspondence, reasonable accommodation requests are handled outside of our office. Our role in the process is limited to forwarding the required documentation to the appropriate party. All further communication, including approval or denial, will come directly from that party and will be provided to you in writing by mail.

Please be assured that your request is not being delayed and is currently being processed. While we understand your concern regarding the timeframe, the response does not come from onsite management, which may affect the timing.

Regarding your reference to HUD, please note that HUD rules and regulations do not apply to this property, as it is not a HUD-funded or subsidized community. Canterbury operates as market-rate conventional housing without government assistance.

Additionally, regarding your “additional point” we would like to clarify that you have been in direct communication with staff. This includes email correspondence as well as communication with Shannon, our Leasing Agent, through both email and a personal social media message sent by you. You have also referenced me (Amber) in multiple emails, voicemails, and letters. While my last name has not been provided in accordance with guidance from the Police Department for safety reasons, you have been in direct contact with myself

Respectfully,

Canterbury East - Office