

## Jacob Palasek

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**From:** Amber  
**Sent:** Thursday, February 26, 2026 9:48 AM  
**To:** CP\_Email3, CP\_Email3 (AG)  
**Subject:** AG No: 2025-0443727-A

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### Response Regarding Complaint – Canterbury East Apartments

Property: Canterbury East Apartments  
1517 Canterbury Trail  
Mt. Pleasant, MI  
Lease Term: 4/24/2025 – 4/30/2026  
Tenant: Jacob Palasek (Co-Head of Household)

This letter is in response to the complaint received regarding Mr. Jacob Palasek.

Mr. Palasek has contacted property management, Chief Doug Lobsinger, Mt. Pleasant Code Enforcement, and the Mayor's office via phone calls, letters, and emails. As a result of these communications, Canterbury East Apartments has undergone several in-person inspections.

The allegation that Chief Lobsinger refused to investigate without an in-person meeting is inaccurate. Both Chief Lobsinger and I expressed willingness to attend an in-person meeting with Mr. Palasek and the Head of Household to discuss concerns directly. Mr. Palasek declined to participate, stating that he is not required to attend any in-person meetings.

Throughout these communications, Mr. Palasek has consistently stated that the only acceptable resolution would be the imposition of a monetary fine. However, fines do not resolve maintenance issues. When concerns are not discussed directly prior to formal complaints, it becomes significantly more difficult to address and clarify them in a timely manner.

As of the date of this letter, all submitted work orders have been completed. Below is a summary:

- **Lobby Light Bulbs (2)** – Replaced. Verified during Fire Department inspection.
- **Deadbolt/Key Concern** – The Fire Department tested the lock and key, turning the key multiple times in both directions without issue. At Mr. Palasek's request, a new key was provided during inspection. During maintenance testing, the Head of Household was holding the deadbolt from the interior, preventing the key from turning. Once released, the key operated properly.
- **Dishwasher** – Replaced. Verified during Fire Department inspection.
- **Emergency Lighting in Hallway** – The building is equipped with two reflective emergency exit lights on each end of the hallway (two upstairs and two downstairs). This meets Mt. Pleasant code requirements.
- **Bedroom Light Fixture** – Mr. Palasek acknowledged removing the cover and bulb when the light stopped functioning. Maintenance found the fixture disassembled. These fixtures are secured by spring

prongs designed to prevent them from falling. The prongs were intact and in proper condition at the time of repair.

No other tenants in the building have reported similar concerns beyond routine service requests, all of which have been addressed. There are no additional complaints on file with the City of Mt. Pleasant or the Mt. Pleasant Fire Department regarding Canterbury East Apartments.

Additionally, there is currently a pending harassment matter involving Mr. Palasek and myself due to ongoing negative communications and behavior over the past several months. Documentation of harassing emails, threatening messages, and vulgar or aggressive voicemails is available upon request.

For personal safety reasons, I respectfully request that my last name be redacted from any copy of this statement provided to Mr. Palasek.

Respectfully,

Amber  
**Senior Property Manager**  
COS/TCS/RD/HUD/MOR  
**Canterbury/Oxford Row I**  
**1517 Canterbury Trail**  
**Mt Pleasant, MI 48858**