

Tuesday, October 28, 2025

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Property Manager
Canterbury Apartments East
1517 Canterbury Trail
Mt Pleasant, MI 48858
(989) 772-1954

Re: Urgent Need for Repairs at 1628 Canterbury Trail, 10o, Mount Pleasant, MI 48858

Dear Property Manager:

I am writing to formally notify you of multiple unresolved issues at my apartment in Mount Pleasant, Michigan, where I have resided since May 1, 2025. Despite four written complaints and follow-up phone calls, these issues remain unaddressed.

MAINTENANCE NEEDED AT OUR APARTMENT

Hanging Hallway Light:

The bulb was replaced by one of the maintenance guys, but the light still does not come on at night or any other time.

Hallway Lights on the Ceiling:

Two of these lights on the ceiling do not come on at night or any other time. One is directly over our door and because it is not on it is difficult to find the keyhole at night.

Light Above Rear Entry Door:

This light does not come on at all.

Dishwasher:

We were promised a replacement dishwasher would be installed on 6/10/2025. Twice, one of the maintenance guys said they would be over the next day to replace it and did not show up.

Kitchen Counter:

I bumped into the counter next to the stove lightly and it became dislodged from the wall. The problem is that it was attached with only one screw to the base.

Refrigerator

The area between the freezer and refrigerator is very hot all the time. Sometimes it is so hot that it almost burns. The condenser cooling fan motor does not work and is approximately 138 degrees F. The condenser itself is 132.2 degrees F. I was told many days ago that maintenance man was going to order a new one. I could have ordered one myself on Amazon for \$15 and it would have been here in two days.

Front Entry Door Lock:

It takes me 10 minutes to lock the door, and it takes about the same time to unlock it (so I do not lock the door when I leave). Cheyenna's key gets stuck in it. She called on 6/30/2025 and was told that someone would be over THAT DAY to fix it and, of course they did not show up.

Master Bedroom:

The overhead light does not work, and it is not the bulb. It is faulty wiring and a fire hazard.

Common Hallway:

The dryer vent is not attached properly, and I believe the vent is partially clogged with lint. This makes the hallway gather moisture and causes mold or mildew. It is also a fire hazard. The vent needs to be cleaned from the dryer all the way to the vent pipe on the roof. The vent has not been cleaned since 8/16/2022.

Tree Blocking Sidewalk:

There is a tree near the entry door with limbs hanging so low they block the sidewalk.

Problems:

Apartment 10-L:

They have been moving in or out late at night. They have filled the hallway with junk and garbage. I saw inside their apartment, as they left the door open, and every room looked like a filthy garbage pile.

We have tried to let you know about these problems before (**besides those at apartment 10-L**) by phone calls and / or emails on 7/18/2025, 7/30/2025, and 8/5/2025.

Please let us know how you plan to address this problem. I can be reached by phone after 12 PM or email. Thank you.

Sincerely,

Jacob Palasek