

Jacob Palasek
1628 Canterbury Trail Apt 10o
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Friday, August 5, 2025

Property Manager
Canterbury Apartments East
1517 Canterbury Trail
Mt Pleasant, MI 48858
(989) 772-1954

Re: Urgent Need for Repairs at 1628 Canterbury Trail, 10o, Mount Pleasant, MI 48858

Dear Property Manager:

I am writing to formally notify you of multiple unresolved issues at my apartment in Mount Pleasant, Michigan, where I have resided since May 1, 2025. Despite four written complaints and follow-up phone calls, these issues remain unaddressed.

MAINTENANCE NEEDED AT OUR APARTMENT

Hanging Hallway Light:

The bulb was replaced by one of the maintenance guys, but the light still does not come on at night or any other time.

Hallway Lights on the Ceiling:

Two of these lights on the ceiling do not come on at night or any other time. One is directly over our door and because it is not on it is difficult to find the keyhole at night.

Light Above Rear Entry Door:

This light does not come on at all.

Dishwasher:

We were promised a replacement dishwasher would be installed on 6/10/2025. Twice, one of the maintenance guys said they would be over the next day to replace it and did not show up.

Kitchen Counter:

I bumped into the counter next to the stove lightly and it became dislodged from the wall. The problem is that it was attached with only one screw to the base.

Refrigerator

The area between the freezer and refrigerator is very hot all the time. Sometimes it is so hot that it almost burns. The condenser cooling fan motor does not work and is approximately 138 degrees F. The condenser itself is 132.2 degrees F. I was told many days ago that maintenance man was going to order a new one. I could have ordered one myself on Amazon for \$15 and it would have been here in two days.

Front Entry Door Lock:

It takes me 10 minutes to lock the door, and it takes about the same time to unlock it (so I do not lock the door when I leave). Cheyenna's key gets stuck in it. She called on 6/30/2025 and was told that someone would be over THAT DAY to fix it.

Master Bedroom:

The overhead light does not work, and it is not the bulb. It is faulty wiring and a fire hazard.

We have tried to let you know about these problems before by phone calls and by notes and/or emails on 7/18/2025, and 7/30/2025.

Please let us know how you plan to address this problem. I can be reached by phone after 12 PM or email. Please also comply with Michigan law, which requires that you get my permission before anyone enters my home to make these repairs. Thank you.

Sincerely,

Jacob Palasek